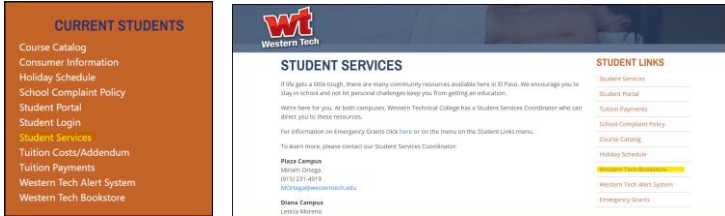


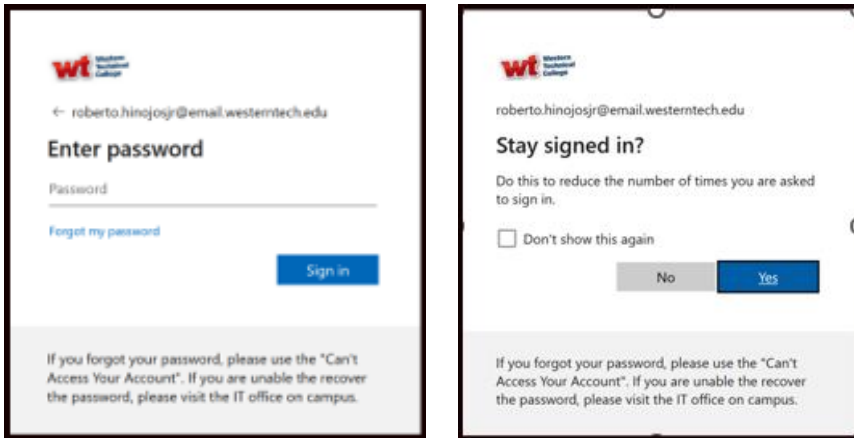
How to Access Ambassador Support

Go to the school's website (<https://westerntech.edu>)

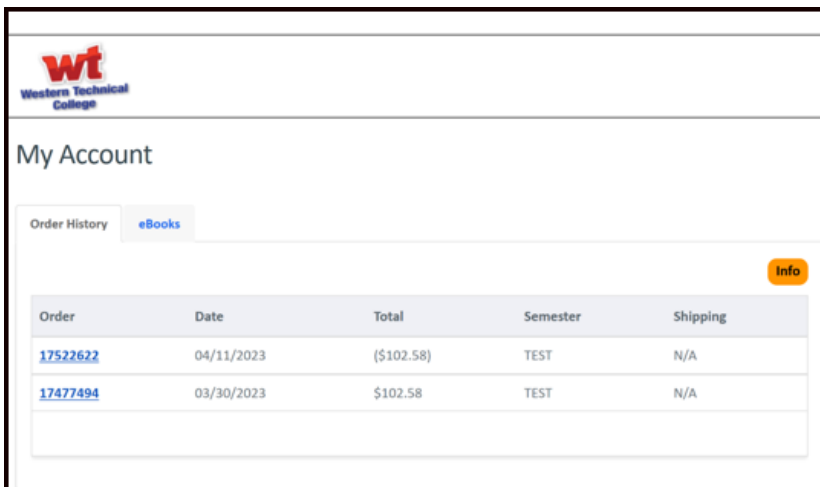
Scroll to the bottom and select **Student Services**. From there, select **Western Tech Bookstore** located on the right-hand side of the page under Student Links.



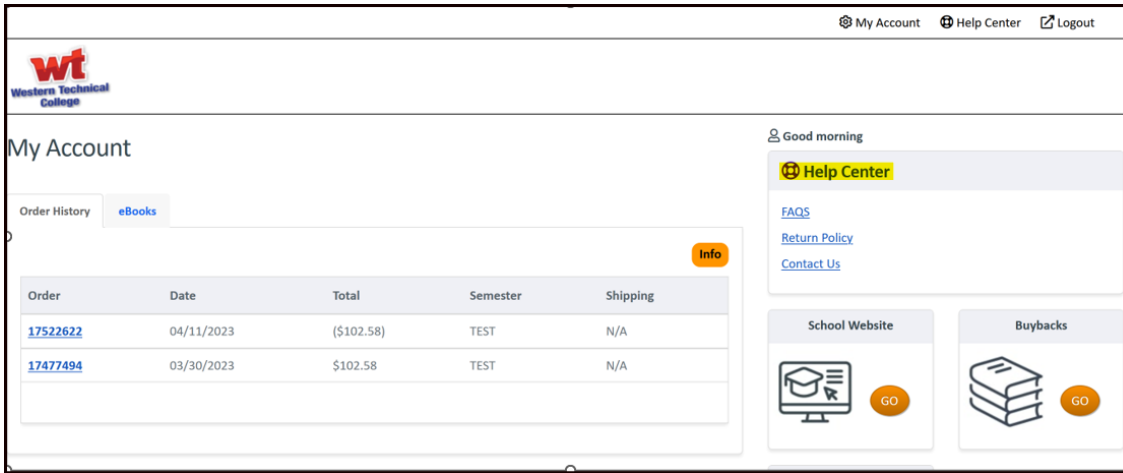
In the new tab, sign in with your school email. Select Yes to stay signed in.



Once you have successfully signed in, you will view the "My Account" page. Here you will see any materials or eBooks that have been issued to you.



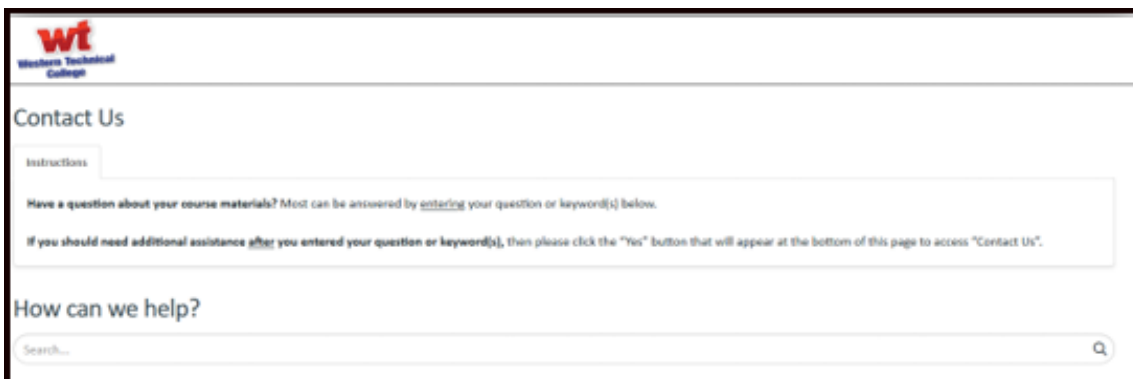
At the top right-hand corner, you will see “Help Center”. Right below that link, there is a section with access to “FAQS, Return Policy and Contact Us.”



Select “Help Center” and a new page will load. This page will display similar links that of the main page.



To contact Ambassador Support, select “Contact Us” and enter the issue being experienced.



If that did not help resolve the issue, at the bottom of the page you will see the following message “Do you need additional assistance with your course materials? Select “YES”

Do you need additional assistance with your course materials?

No Yes

This will open a new page where you will need to enter your contact information. Then select “Submit” to complete the form.

* Name

* Email

* Phone

Student ID ⓘ

Order #

* Message

Enter these characters

Read If you prefer to be contacted only by email, please skip this step and select "Submit".
If you prefer to be contacted by phone, please provide a date/time below and we will do our best to accommodate your request. Note: A representative will email you with a confirmed date/time in the event a call is requested. Call appointments will be scheduled between the hours of 8:00 am - 5:00 pm ET Monday - Friday (excluding holidays).

Date ⓘ

Submit